



**Septic Technician
2nd Shift
Sunday through Thursday**

Employee Name: _____

Reports to – **Lead Dispatcher**

NonExempt

General Summary: Representing Kline's Services, Inc. internally and externally in a positive, efficient, conservative and professional manner. Responsible for delivering the best customer service to both; our internal and external customers, including but not limited to; Prompt, courteous and respectful behavior. Required to respect Kline's organizational values of: Honesty, Integrity, Caring, Pride and Passion in everything one does and to follow Kline's Mission statement; Kline's Services is a team committed to exceeding customer's expectations by "Doing the Job Right!"

Understand and comply with DOT and DEP regulations as they pertain to your job. Protect the environment by having an awareness of spill protection, proper waste acceptance, disposal, and treatment as well as emergency response procedures. Receive training, on-going learning, and development (provided by Kline's Services, Inc.) regarding safety and environmental issues.

Brief Summary: Go above and beyond the "call of duty" on a regular basis to represent yourself in a positive manner, treating customers and equipment with the upmost care and respect. Provide outstanding customer service by anticipating customer's expectations and go above and beyond to exceed customer satisfaction. Must follow all company safety policies and acquiring safety equipment as necessary. Ensures compliance with; OSHA, DOT regulations, record keeping, and responds to issues as they arise. Maintain a good, safe driving record. Receives training to improve and refresh skills on a regular basis. This position requires an individual with a good attendance record, and a willingness to be flexible with various starting and ending times. Individual must be willing to work as a team player and assist others on job sites, plant(s), and shop. Maintain any specialized training required for job as directed by Field Service Coordinator.

Duties and Responsibilities:

- Deliver service for jobs as provided by Dispatch
- Communicate with Dispatcher after job is completed with load size and ETA to shop, call Plant(s) within 10 minutes of arrival.
- Diagnose and troubleshoot system problems and recommend service where appropriate.
- Properly operate equipment and vehicles.
- Perform routine maintenance to equipment and vehicles.
- Complete and submit daily required paperwork accurately and legibly.
- Fuel equipment and vehicles.
- Assists in other duties as needed and directed by Field Service Coordinator.

Education and Experience: 2 -3 years driving Experience, should include background in DOT safety policies and procedures.

Working conditions: Must be able to work flexible hours and endure the physical demands of the position including but not limited to lifting, and pulling hoses. Able to endure close, confined spaces and unsanitary conditions.

Physical Requirements	Rarely (0-12%)	Occasionally (12-33%)	Frequently (34%-66%)	Regularly (67-100%)
Seeing: Must be able to read documents and be able to align truck in mirrors w/proper distances.				X
Hearing: Must be able to hear well enough to communicate w/internal and external customers.				X
Standing/sitting/walking/climbing/stooping/kneeling/lifting/pulling/pushing			X	
Grasping/mobility of hands and fingers: Must be able to twist/turn and write .			X	

Signature _____ Date _____

Note: The statements herein are intended to describe the general nature and level of work being performed by employees, and are not to be construed as an exhaustive list of responsibilities, duties, and skills required of personnel so classified. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.